

Strategic Knowledge Solutions

Collaborate... Educate... Innovate...

Rethinking Knowledge Management: A Focus on the Human Dimension

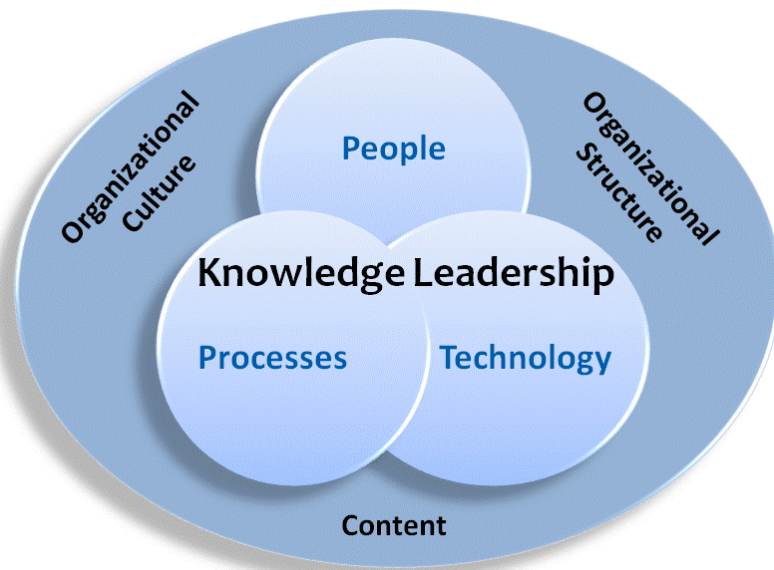
Is Your Organization Challenged by:

- Identifying, capturing, and sharing knowledge?
- An aging expert workforce?
- Ineffective collaboration?
- Onboarding, and building expertise in new employees as quickly as possible?
- Knowledge flow required for effective decision making?
- Creating effective and high-performing teams?
- Saving time and reducing start-up costs of new initiatives?
- Managing knowledge assets and business processes more effectively?
- Linking your KM return on investment (ROI) to organizational goals and objectives?

SKS can help! Our Knowledge Services approach assesses your organization, tailors a solution to meet your needs, and moves your organization forward... quickly.

SKS Can Improve Your Knowledge Environment™

Knowledge Services are more than just technology—it's a holistic approach. SKS goes beyond the people, processes, and technology to manage the entire Knowledge Environment™.



Strategic Knowledge Solutions
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Leavenworth, KS 66048
www.StrategicKS.com

For more information about our KM services, contact
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Experience You Can Rely On

SKS principles have over 40 years of combined experience in Knowledge Management and organizational learning. Our approach is to help you manage the entire Knowledge Environment™ with emphasis on knowledge flow. SKS uses a systems approach to help you assess gaps, design and develop solutions, and then implement and sustain your Knowledge Services at each level of the organization.

We help you build capacity—our training and development programs build skills and behavior at the individual, team, and organizational level.

What We Can Do For You

Consulting

- **Knowledge Assessment**—Taking a unique cognitive approach, we identify critical knowledge and performance gaps between what your organization is doing now and what it needs to do to attain your goals.
- **Community of Practice Startup**—SKS has over 10 years of experience helping companies connect their workforce so they can share knowledge, learn more quickly, and improve effectiveness.
- **Knowledge Strategy Development**—We help you develop a practical KM strategy, tailored to your needs, that links KM initiatives to organizational objectives with defined measures of effectiveness.
- **Knowledge Capture and Transfer from an aging workforce**—Interviewing more experienced employees to elicit their learned knowledge and experience, and then transferring it to a younger, less-experienced workforce.
- **Business Process Improvement**—Applying the swarm-and-fix strategy to generate immediate results, SKS will help your organization map its processes, analyze gaps, design solutions, and manage implementation.
- **Strategic Planning**—Helping your leadership team clarify their mission, create strategies to accomplish that mission, and develop priorities to implement those strategies.
- **Onsite Knowledge Management Support**—Providing personnel onsite in your organization to facilitate knowledge exchange, support lessons learned, provide training, and enhance professional KM education.

Training

- **Knowledge Management for Executives**—Designed for the corporate executives who want to understand Knowledge Management and how it can help the company improve its bottom line value.
- **KM “Bootcamp”**—Presents KM fundamentals, discusses the history of KM and its value to an organization, and is designed to be the foundation for follow-on KM education.
- **Knowledge Assessment**—Focuses on helping organizations assess their learning and knowledge programs, identify gaps, and design practical solutions tied to their company’s KM strategy.
- **3 Levels of Knowledge Management Certification**
 - **KM Basic**—For anyone with a need to apply KM Principles in their daily activities.
 - **Advanced KM**—For experienced team leaders and project managers who will be leading KM efforts in their organizations.
 - **KM Master**—For executives and KM program managers who will be designing and supervising enterprise-wide KM programs.
- **Community of Practice Startup and Facilitation**—Helps your organization conduct the strategic planning necessary to effectively develop and start a community of practice, as well as prepare designated facilitators with the skills needed to make your communities of practice active and valuable.

Available through the **GSA Schedule** to streamline your purchase process.

 **Contract Holder**
Contract GS-02F-0093X



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SKS is a consulting firm focused on expertise development, organizational learning, and knowledge management practices and application. Our proven learning approaches produce immediate benefits by applying key experiential learning and knowledge-based strategies to improve individual, team, and organizational learning and performance.